

www.nationalgridus.com

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532
ELECTRIC PAYMENT ADDRESS
PO BOX 371396
PITTSBURGH, PA 15250-7396
DATE BILL ISSUED
Dec 25, 2025

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	2,301.28	0	0	2,301.28
Payment(s) Received	- 0	- 0	- 0	- 0.00
Amount Past Due	2,301.28	0.00	0.00	2,301.28
Current Charges	141.68	198.01	-112.87	226.82
Amount Due ▶	\$ 2,442.96	\$ 198.01	\$ -112.87	\$ 2,528.10

IMPORTANT: Your AMP installment amount has changed this month either due to a fuel assistance commitment or a change in usage.

An AMP forgiveness credit has been applied to your account.

DETAIL OF CURRENT CHARGES

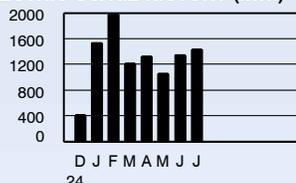
Delivery Services

Service Period	No. of days	Current Reading	-	Previous Reading	=	Total Usage
Apr 22 - May 22	30	10819 <i>Actual</i>		10543 <i>Actual</i>		276 kWh

METER NUMBER 05907504 NEXT SCHEDULED READ DATE ON OR ABOUT Jun 24, 2025

RATE Residential Low Income R-2

ELECTRIC USAGE HISTORY (kWh)



Daily Averages	Jun 2025
kWh	9.2
Cost	\$ 3.4

■ Actual □ Estimated

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
28173-04119	Jun 15, 2025	\$ 2,528.10

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$

Write account number on check and make payable to National Grid
Please pay Gas & Electric bills separately

VAIVELIS DEL AROSA
1 GIBSON WAY UNIT 409, PAD A
REVERE MA 02151

015153

NATIONAL GRID
PO BOX 371396
PITTSBURGH PA 15250-7396

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone NEMA/BOST
Acct No: 28173-04119 **Cycle:** 17 Rive

Electric Usage History

Month	kWh	Month	kWh
Jun 25	120		
Jul 25	130		
Aug 25	140		
Sep 25	150		
Oct 25	160		
Nov 25	170		
Dec 25	180		

Customer Charge			10.00
Dist Chg	0.08868597	x 276 kWh	24.48
Transition Charge	-0.00036	x 276 kWh	0.10
Transmission Charge	0.05798	x 276 kWh	16.00
Energy Efficiency Chg	0.03025	x 276 kWh	8.35
Renewable Energy Chg	0.0005	x 276 kWh	0.14
Net Meter Recovery Chg	0.01724	x 276 kWh	4.76
Distributed Solar Charge	0.00729	x 276 kWh	2.01
Electric Vehicle Charge	0.00038	x 276 kWh	0.10
Service Quality Credit	-0.01330266	x 276 kWh	3.67

Total Delivery Services \$ 62.07

We offer a wide variety of payment plans for four or more months, including the standard plan, negotiated plans, and Balanced Billing.

Budget or Balanced Billing is a great plan for heating customers that helps balance your seasonal bills.

Aviso importante! Si usted no entiende este aviso, llame a la compañía al: 1-800-322-3223.

Right to Dispute Your Bill

If you believe your bill is inaccurate or you wish to dispute all or part of your bill, including the time over which your arrearage is to be paid, please contact: National Grid at 1-800-322-3223 and request an investigation by a Company Complaint Officer. If you are not satisfied with the written decision or did not receive a written decision within 30 days, or if you continue to dispute the time over which your arrearage is to be paid, you have a right to appeal to the Massachusetts Department of Public Utilities, Consumer Division, One South Station, Boston MA 02110. Telephone 617-737-2836 or 1-877-886-5066 or TTY (for the hearing impaired only) 1-800-439-2370.

Department of Public Utilities

DPU regulations provide that a company may not terminate electric service for failure to pay any portion of a bill when a customer complaint or appeal is pending.

Arrearage Management Program (AMP)

AMP provides arrears forgiveness to income-qualified residential customers. Participants must accept and stay current with monthly Budget Billing payments. For complete details and an application, visit www.nationalgridus.com or call the number on the front.

Explanation of General Billing Terms

KWH: Kilowatt-hour, a basic unit of electricity used.
Off-Peak: Period of time when the need or demand for electricity on the Company's system is low, such as late evenings, weekends and holidays.
Peak: Period of time when the need or demand for electricity on the Company's system is high, normally during the day, Monday through Friday, excluding holidays
Estimated Bill: A bill calculated on your typical monthly usage rather than on an actual meter reading, usually rendered because we are unable to read your meter.
Meter Multiplier: A number by which the usage on certain meters must be multiplied by to obtain the total usage.
Demand Charge: Cost of providing electrical distribution equipment to accommodate your largest electrical load.

Supplier Service Charges consist of:

Generation Charge: The charge(s) to provide electricity to the customer by a supplier.

Delivery Service Charges are comprised of:

Customer Charge: The cost of providing customer related services such as metering, meter reading and billing. These costs are unaffected by the actual amount of electricity you use.
Distribution Charge: The cost of delivering electricity from the beginning of the Company's distribution system to your home or business.

Right To Electric Service

If you have a financial hardship you (or anyone presently and normally living in your home) have a Right to Electric Service in the following situations:

- **During serious illness:** Contact your registered physician, physician assistant, nurse practitioner or local Board of Health official and have them telephone the Company immediately at 1-888-211-1313. Within seven (7) days of the phone call your registered physician, physician assistant, nurse practitioner or local Board of Health official must certify in writing, to the Company, that serious illness exists. The certificate protects against termination for 90 days (180 days if chronic illness) and may be renewed. Your failure to renew such certification of serious illness as set out above may result in your service being terminated.

Transition Charge: Company payments to its wholesale supplier for terminating its wholesale arrangements.

Transmission Charge: The cost of delivering electricity from the generation company to the beginning of the Company's distribution system.

Energy Efficiency Charge: The cost of energy efficiency program services offered by the Company.

Renewable Energy Charge: A charge to fund initiatives which foster the formation, growth, expansion and retention of renewable energy and related enterprises.

Net Metering Recovery Surcharge: A charge to recover the cost of bill credits provided to customers for the excess electricity generated by their net metering facilities, previously included as part of the Distribution Charge.

Distributed Solar Charge: Recovers the cost of the Massachusetts solar program, including payments to owners of solar systems.

Electric Vehicle Charge: Recovers the cost of the Electric Vehicle Program, including rebates for installation of EV charging infrastructure and for off peak charging.

Notice About Electronic Check Conversion: By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

- **You have a child under twelve months old living in the home.**
- **All adults in the home are age 65 or older and a minor also resides in the home.**
- **Between November 15 and March 15 if your service is heat related.**
- **Elderly Household:** If all residents in your household are 65 years of age or older; the Company cannot terminate your service for failure to pay a past due bill without the approval of the Massachusetts Department of Public Utilities (DPU).
- **For additional information on the right to electric service, please contact our Credit Department at 1-888-211-1313 or visit www.nationalgrid.com**

Questions:

If you have questions or complaints regarding this bill or National Grid's service quality, please contact Customer Service at 1-800-322-3223. You may also contact the Massachusetts Department of Public Utilities, Consumer Division at 617-737-2836 or toll free at 1-877-886-5066, TTY (for the hearing impaired only) 1-800-439-2370 or web site www.mass.gov/dpu.

www.nationalgridus.com



We're here to help you manage your energy bill.

We offer ways to help you manage your energy use and monthly bills — including budget payment plans, energy efficiency tips and programs, and assistance with community support agencies.

Learn more at **ngrid.com/heretohelp**

Estamos aquí para ayudarlo a administrar su factura de energía.

Ofrecemos formas de ayudarlo a gestionar su consumo de energía y sus facturas mensuales, incluidos planes de pago de presupuestos, consejos y programas de eficiencia energética y asistencia con agencias de apoyo comunitario.

Obtenga más información en **ngrid.com/heretohelp**

Supply Services

SUPPLIER Direct Energy - Reverse Power, Choice
 Po BOX 180
 TULSA, OK 74101

PHONE 1-866-968-8065 ACCOUNT NO 28173-04119

Electricity Supply	0.146722	276	40.50
Total Supply Services			\$ 40.50

Other Charges/Adjustments

Paperless Billing Credit			0.49
Total Other Charges/Adjustments			\$ 0.49